

Case Study: PHARMACEUTICAL

WHO

- Global biopharmaceutical manufacturer
- Specialists in rare diseases
- Operate in 80 countries, including US, UK, and Japan

CHALLENGE

- Recent acquisition meant closer integration of technology between both businesses
- Part of transition involved the evaluation of branch/office locations
- Integration would occur on a global scale

SOLUTION

- Servium provided 4 on-site consultants to cover technical architecture, project management, and installation services
- Plan for global integration of offices proposed
- As each office confirmed as staying, consultants proposed what technology would be required for each location
- Every office re-fitted with refreshed network technology
- Where possible, legacy kit harnessed to sweat assets for longer
- Solution deployed in Australian, South American, European, and Middle Eastern offices

BENEFITS

- By advising where existing technology can still be utilised
- Avoided the cost of permanent staffing for an interim project
- No need to take on full time staff thanks to outsourcing of consultants via Servium
- Integration of offices completed across multiple countries
- Successfully completed on time and on budget

WHY SERVIUM?

- Longstanding, trusted relationship with customer
- Access to expertise on a global scale
- Existing managed services contract secured better commercials and priority resource
- Highly flexible at every stage of project



Network

Servium

