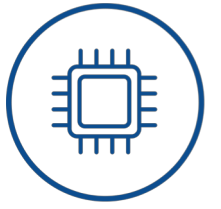


Case Study: SPORT



Compute

WHO

- Governing body for rugby union
- 12x locations and training grounds

CHALLENGE

- Previous IT manager left suddenly
- Team was left with long-overdue VM updates with legacy VMware technology
- As their primary infrastructure this put them in a precarious position
- Experiencing regular issues and conflicts hampering production environment
- No expertise in-house to resolve them

SOLUTION

- Proposed health check to review their estate
- Diagnosed problems to propose fixes and implement changes
- Leveraged Services Ecosystem for project
- Project undertaken over 6 - 9 months, orchestrated around matches

BENEFITS

- Fully documented instructions for running the environment
- Enabled independent operation to continue
- Highly flexible resourcing and delivery
- Accessed expert VMware knowledge
- Right soft skills for knowledge transfer

WHY SERVIUM?

- Strong relationship built on trust over 4 years
- Breadth and depth of capability - now supply most of IT
- Poor service from original supplier
- Servium has invested a lot of time on-site and in-person
- Willingness to always go the extra mile and commitment to follow through

Servium

