

Case Study: RESTAURANT

WHO

- World-renowned fast-food chain
- 900 UK restaurants
- 50 brand-operated restaurants, remaining franchisees

CHALLENGE

- Experiencing issues with SQL database - a critical system
- Resulting performance challenges and uptime problems
- Hosted on legacy IBM hardware reaching end of life
- Growing costly to support
- Needed to discover if SQL issues due to hardware or configuration

SOLUTION

- Facilitated IBM and SQL experts to conduct healthcheck
- Healthcheck and audit turned into troubleshooting exercise
- Discovered firmware updates not patched
- Aging hardware estate identified as cause
- Produced 160-page report on the benefits of moving to Nutanix

Servium

BENEFITS

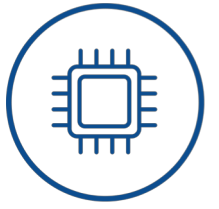
- Report proposed new hyperconverged infrastructure
- Highlighted how SQL infrastructure could perform
- Demonstrated headroom for infrastructure expansion
- Access to SQL expert meant savings on dedicated head
- Significantly improved performance
- Huge savings in support

WHY SERVIUM?

- Cognisant of critical need for SQL to be done right
- Mobilised the right technical resource quickly
- Added value in scaled resource across multiple live projects



Data



Compute

