

Case Study: FINANCE

WHO

- Global business consultancy firm
- Subsidiary of one of the world's largest financial technology solutions providers
- New venture business

CHALLENGE

- Due to a skills shortage in the IT team, major problems were being experienced with IBM's BigFix
- Impacting other critical projects, plus ongoing endpoint protection and management

SOLUTION

- Servium consulted with partners and provided options from Services Ecosystem
- Recommended best practice advice
- Conducted scoping exercise with identified experts
- Produced scope of work to get systems running as customer required
- Conducted health check on systems and issued report
- Delivered in 20 days

Servium

BENEFITS

- Next-day response to an urgent issue
- Gap in expertise plugged
- Only one week from request to 'feet on the ground'
- Met rapid timescales
- Removed large obstacle hindering future projects

WHY SERVIUM?

- Excellent legacy relationship with parent organisation
- Problems owned from day one and met with innovative solutions
- Access to a wide pool of knowledgeable resource through the Services Ecosystem



Security

