

# Case Study: MANUFACTURING

## WHO

- Industry leader in military equipment
- 200 users across multiple sites

## CHALLENGE

- Multiple critical security issues
- Staff turnover meant limited IT resources, stretching in-house capability
- Systems compromised and core infrastructure no longer supported, resulting in major security breach
- All systems needed to be taken offline for rebuild

## SOLUTION

- System investigation to determine damage
- Post-breach spent week rebuilding, updating, and patching systems and software
- Existing security policies bolstered
- Provided full vulnerability report
- Regular support now offered to mitigate resource shortfall
- Concluded with penetration testing and certification

## BENEFITS

- Back up and running very quickly and with limited downtime given the scope of the project
- More reliable, robust security systems in place
- Increased confidence and reduced maintenance
- Customer now has support days/on-site support on-demand

## WHY SERVIUM?

- First person customer called - relied on their expertise
- Long-standing relationship - established trust
- Rapid response - consultant on-site within 6 hours
- Able to assemble the right resource quickly thanks to Services Ecosystem



Security

**Servium**

